

Trainer Profiles

Graham Lees

At the turn of the last millennium, having finished a degree and a teaching qualification, to his surprise Graham found himself teaching Music and Music Technology in Further Education. As a lecturer for 17 years he developed an interest in Quality Assurance and Assessment, which ultimately led to his employment with NCFE.

Graham has worked with NCFE since 2013 in a variety of roles including External Quality Assurer, Chief Examiner and Writer. More lately he has delivered NCFE Assessor and Internal Quality Assurance training. In his own words Graham “Values the opportunity that training provides to interact and share good practice with customers across many fascinating subject areas. In my spare time I'm occasionally still a musician and sound engineer, but mostly enjoy the seaside, cats, vegetarian cuisine, whisky and a good book (sometimes all at the same time!)”

Claire Wanless

Claire has worked for NCFE for over 10 years as an External Quality Assurer and a Trainer. She has a degree in Travel and Tourism Management which led to a career in the travel and tourism industry. She previously worked for a large Travel Agent in a variety of roles including Retail, Head Office and as a Resort Representative.

Claire became a lecturer in the Further Education sector in 2002 and still continues to work in this sector on a part-time basis around her quality assurance roles.

Claire has a keen interest in travelling and enjoys holidays and city breaks with her family.



Claire Gourley

Claire has worked with NCFE since 2011 providing her expertise in a number of roles. Following a year delivering training in India in 2004, Claire moved into a career in Further Education and has worked as a qualified teacher, Assessor, and roles in both Internal and External Quality Assurance. In addition to being part of the training team Claire is a Lead External Quality Assurer for the Business, IT and Sales sector and an External Quality Assurer for the Travel and Tourism sector. Claire enjoys working with others to develop their skills in teaching, assessment and quality.

Gail Carswell

Gail has worked for NCFE CACHE for almost 4 ½ years as an External Quality Assurer. With a nursing background, Gail was a stay at home mum for her four children before starting work in a day nursery where she worked her way up to Principal. Moving to work for a national learning provider, she again worked her way up to the role of Qualifications Manager, managing a team of regional Internal Quality Assurers, covering 32 centres across England. In her spare time Gail is very much a family person and having 5 young grandchildren helps keep her informed on “football, unicorns and baby shark! My husband and I love to holiday in the Cairngorms, where we walk, fish, eat and drink, often joined by our children and their families. That’s the life!”



Mir Treacy

Mir has worked for NCFE as an External Quality Assurer since 2012 and transferred to the CACHE team in October 2017. Her background is in nursing with over 25 years' experience in different sectors including End of Life Care, Dementia and Working with Adults with challenging behaviour. Mir moved into training and development before progressing onto Assessing and Internal Quality Assurance. She has led a team of Assessors and Internal Quality Assurers as well as training staff in these roles. In addition to training, Mir also works for NCFE CACHE as an External Quality Assurer where she supports centres to enable them to become compliant with the requirements of the awarding organisation.

Wendy Hindmoor

Wendy has worked as an External Quality Assurer for CACHE for 6 years. She has a wealth of vocational experience having worked in a variety of Early Years and Health and Social Care settings. Wendy has experience working for a variety of Further Education providers as a qualified teacher, Assessor, Internal Quality Assurer of Early Years and Health and Social Care qualifications. Before working for CACHE she was Managing Director of her own Private Training Company offering qualifications in Early Years, Assessment and Internal Quality Assurance. In Wendy's spare time she enjoys attending live music events and walking. She said "I have to confess to having a slight addiction to rescuing dogs (particularly retired Greyhounds!)"



Simon Linard

Simon has worked with NCFE for 9 years in the role of External Quality Assurer, Approval Advisor and as a Trainer delivering Assessor and Internal Quality Assurance training.

He spent eight years in the Leisure and Tourism Industry after completing a degree in Leisure Management, before moving into training and education. Simon spent nine years working for a private training provider within the Work Based Learning sector. He then established his own business in 2011, specialising in training and qualifications for Teachers, Trainers, Assessors and Quality Assurers. Simon has a keen interest in sport, particularly football and running. He regularly takes part in half marathons and completed the London Marathon in 2013

