

# Qualification factsheet

## Qualification overview

<b>Qualification title</b>	NCFE Level 3 Certificate in Digital Support		
<b>Qualification number (QN)</b>	610/0009/0		
<b>Total qualification time (TQT):</b>	198	<b>Guided learning hours (GLH)</b>	180
<b>Entry requirements:</b>	Entry is at the discretion of the centre.  There are no specific prior skills/knowledge a learner must have for this qualification. However, learners may find it helpful if they have already achieved a level 2 qualification.		

## About this qualification

This qualification is designed for learners aged pre-16 and above who wish to gain the knowledge and skills required to work in the digital support sector. Learners will gain the relevant knowledge and skills by successfully completing the required units.

## Qualification structure

### Mandatory units

Unit 01 Working in the digital support sector (T/650/0021)
Unit 02 Network infrastructure and cloud services (Y/650/0022)
Unit 03 Data management (A/650/0023)
Unit 04 Digital security (D/650/0024)
Unit 05 Supporting digital services (F/650/0025)
Unit 06 Supporting digital transformation (H/650/0026)

## Assessment

This qualification is internally assessed and externally quality assured.

The assessment consists of one component:

- an internally assessed portfolio of evidence, which is assessed by centre staff and externally quality assured by NCFE (IQA must still be completed by the centre as usual)

## **Progression opportunities**

Learners who achieve this qualification could progress to the following:

- employment:
  - digital support technician
  - digital applications technician
- further education:
  - T Level Technical Qualification in Digital Support Services (Level 3) (Delivered By NCFE) (603/6901/2)



## **Contact us**

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Version 1.0 November 2021

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