



# NCFE Entry Level 3 Functional Skills Qualification in English (603/5052/0)

## Paper Title: Entry Level 3 Functional Skills Qualification in English: Reading

Paper number: SAM

Time allowed: 40 minutes

### Assessor instructions:

- Read the below instructions and information to all learners.

### Learner instructions:

- Use black or blue ink.
- Read each question carefully.
- Answer **all** questions in the spaces provided.
- All of the work you submit **must** be your own.

### Learner information:

- The marks available for each question are shown in brackets.
- The maximum mark for this paper is **16**.
- You will need to use a dictionary.

To be completed by the examiner	Mark
Section 1	
Section 2	
TOTAL MARK	

Please complete the details below clearly and in BLOCK CAPITALS.

Learner name \_\_\_\_\_

Centre name \_\_\_\_\_

Learner number

Centre number

**Do not turn over until the invigilator tells you to do so.**

## Activity 1: Reading Composition

This section has a possible **8** marks.

You should spend **20** minutes on this section.

1



**Carl**

Today, 8:53am, feeling sad 😞

Picture the scene. I was in the leisure centre yesterday and my bag vanished. After a thorough look around, the only explanation was that it had been stolen. My bank cards had gone too. I doubt I'll see them again. I felt a complete idiot.

I had no knowledge as to what to do next and the trainer took a minute to help me out. According to him, it was important to contact the bank immediately. It was quarter to eight and everything closed at seven, including the bank, therefore I was unable to report it to them straight away.

The weather was rough and I didn't have enough money for my bus fare. My dad came to meet me and I felt happier when he arrived even though, he did have a moan at me on this occasion.

Although I was not suspicious of anyone, there was a woman of my height and age who I did notice behind me. It is difficult to believe that she could be the thief!

I can't believe that anyone can do this and cause me so much trouble. It has been a tough day and that was probably the most expensive exercise I've ever done!



Like

Comment

**Dan:** I suppose you might have been quite distracted by being on your phone!

**Carl:** It might be easy to criticise and I may have been careless, but I could end up in debt.

**Julia:** The trainer's idea was right and you should communicate with the bank quickly. Citizens Advice can help. Their website is full of essential information: [www.Citizenadvice.org.uk/cardthefthelpsheet](http://www.Citizenadvice.org.uk/cardthefthelpsheet)

1 (a) Carl has written this post to:

[1 mark]

- A Describe how expensive exercise classes are at the leisure centre.
- B Explain how he had been careless with his bag and bank cards.
- C Instruct the bank as to what to do next.
- D Tell his story of what happened to him yesterday.

Answer \_\_\_\_\_

1 (b) How did Carl feel about what had happened?

Give an example from the text to support your answer.

[2 marks]

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1 (c) Where was the bag stolen from?

[1 mark]

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1 (d) Carl uses the word **thorough**. What does the word **thorough** mean?

You can use a dictionary.

[1 mark]

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1 (e) How can Carl find the information that Julia refers to?

[1 mark]

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1 (f) Dan says that Carl may have been distracted. What does **distracted** mean?

You can use a dictionary.

[1 mark]

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1 (g) What does Carl say he is worried about in his response to Dan?

[1 mark]

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SAMPLE

## Activity 2: Reading Composition

This section has a possible **8** marks.

You should spend **20** minutes on this section.

2

# INDEPENDENT NEWS

## CARD THEFT CRIME SOARS

Bank card theft has increased over the past year and is greater now in this city than it has been before. According to police, offences of this type continue to soar daily. This is an especially annoying crime as it frequently leaves people with little money or method of payment. Cards must be cancelled and replaced, and this takes time. Once the bank has been given notice they can address the issue and guide you through the next steps.

We condemn this crime and this leaflet ought to help you if you experience this particular situation yourself.

***Here's what you need to do if you find yourself in this difficult position.***

1. Call your bank and cancel your card.

An operator will ask various questions to confirm your identity. The bank will then apply a block to payments and you will receive a replacement card. Any money taken illegally will be repaid by the bank. Their guarantee to do this will offer you peace of mind.

2. Ring the police and report that your cards have been stolen.

They will give you a crime number. Although they might not be able to return your property, reporting the theft does increase the chance of it being returned.

3. Keep a regular eye on your bank statement following the theft.

You need to make sure you watch for any unusual or irregular activity taking place.

### Useful numbers and websites:

Further information is available from:

#### Citizens Advice

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

#### Action Fraud

Telephone: 0300 123 2040

Text phone: 0300 123 2050

Website:

<https://www.actionfraud.police.uk/>

*Crime Correspondent: Samantha Brown*

- 2 (a) How can this newspaper article help someone who has had their bank card stolen?

[1 mark]

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2 (b) Give two reasons why card theft is very annoying.

[2 marks]

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2 (c) The word **various** is used in the second instruction. What does this mean?

You can use a dictionary.

[1 mark]

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2 (d) Which would be the **best** alternative title for this article?

[1 mark]

- A Bank Card Theft – steps to take now.
- B Card Theft – police unable to deal with increase in crime.
- C Lost Your Bank Card – your bank will be of little help.
- D Useful Contacts – numbers and websites.

Answer \_\_\_\_\_

2 (e) A separate text display box has been used in this newspaper article. What information can you find there?

[1 mark]

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**2 (f)** Which instruction do you need to follow for some time after the theft of the bank card?

**[1 mark]**

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**2 (g)** What will police give you if you report that your cards have been stolen?

**[1 mark]**

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**This is the end of the external assessment.**

SAMPLE

SAMPLE

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