



NCFE Entry Level 2 Functional Skills Qualification in English (603/5056/8)

Paper Title: Entry Level 2 Functional Skills Qualification in English: Reading

Paper number: SAM

Time allowed: 40 minutes

Assessor instructions:

- Read the below instructions and information to all learners.

Learner instructions:

- Use black or blue ink.
- Read each question carefully.
- Answer **all** questions in the spaces provided.
- All of the work you submit **must** be your own.

Learner information:

- The marks available for each question are shown in brackets.
- The maximum mark for this paper is **14**.
- You will need to use a dictionary.

To be completed by the examiner	Mark
Section 1	
Section 2	
Section 3	
TOTAL MARK	

Please complete the details below clearly and in BLOCK CAPITALS.

Learner name _____

Centre name _____

Learner number Centre number

Do not turn over until the invigilator tells you to do so.

Section 1: Reading Composition

This section has a possible 6 marks.

You should spend 18 minutes on this section.

1



From: newaccounts@ourbank.co.uk today, 10:22am

Subject: Cash reward when you open a new bank account

£100 cash reward when you open a new bank account

ourBANK
spend & save safely...

Dear Jo Norton

Thank you for your recent interest in ourBANK. We are pleased to learn you are interested in having a bank account with us.

Have you heard about our 'One-Touch' account? We think everybody should know about this award-winning account. We believe it is truly the best we have to offer, which is why we thought it would perhaps interest you.

If you decide to move to this new account with us this month, you would need to complete a simple form with your first name, surname and address. This can be done quite easily online using your computer and will take only a few minutes. It can be done in person too, through any of our forty different branches across the country. Once the form is complete your new account would be open the next business day.

With the 'One-Touch' account you get a bank card that can be used for contactless payments. Imagine how much easier it will be to pay for things like your bus fare with just one touch on the machine. No need to carry cash. Join our other customers and enjoy spending your reward.

Apply now and get yours.

Regards

The Accounts team.

1 (a) Which one of the following is true from the email?

[1 mark]

- A Bus fares can only be paid in cash.
- B Jo Norton needs to sign a letter.
- C The bank is telling Jo Norton about their new account.
- D The bank will give money to anyone.

Answer _____

1 (b) What reward will Jo Norton receive if she opens a new account with ourBANK?

[1 mark]

1 (c) What will Jo Norton have to do if she wants to open a new account?

[1 mark]

1 (d) The word **simple** is used. What does this word mean?

You can use a dictionary.

[1 mark]

1 (e) State one thing the bank card will enable Jo to do.

[1 mark]

1 (f) How do you know that the Accounts team has finished writing the email?

[1 mark]

SAMPLE

Section 2: Reading Composition

This section has a possible 6 marks.

You should spend 18 minutes on this section.

2

ourBANK
spend & save safely...

☎ 0800 1234 1234

🌐 www.ourbankplc.co.uk

Guide to your new bank card.

A letter will arrive soon with your new bank card and we promise you will find this really useful. Your card will be ready to use once you complete a few simple steps.

The back of your card should look like this:



First, guard against misuse and sign the back of the card in the position shown.

Notice the last three numbers in the circle. These are used for security and you may be asked for them when making payments online.

Next, cut up any old cards you may have that have since gone out of date. Finally, inform your bank *immediately* if your name or address or other contact details change.

Many of our customers use their cards every day. Recommend this bank account to your friends and you could be a winner:

www.ourbankplc.co.uk/prizedraw

2 (a) Which of these statements is true?

[1 mark]

- A Customers are asked to tell the bank what they have bought when using their card.
- B Instructions are given for when the bank card is received.
- C The account benefits are described in detail.
- D The guide explains how to shop safely online.

Answer _____

2 (b) What company is writing about a new bank card? **[1 mark]**

2 (c) What might you be asked for when making an online payment? **[1 mark]**

2 (d) The final instruction uses the word **immediately**. What does this word mean?
You may use a dictionary. **[1 mark]**

2 (e) What must happen for the card to be valid? **[1 mark]**

2 (f) What should you do with an out of date card? **[1 mark]**

Section 3: Spelling and use of a dictionary

This section has a possible **2** marks.

We recommend that you spend **4** minutes on this section.

Answer **all** questions in the spaces provided.

3 (a) The word **happyer** is spelled incorrectly.

Write the correct spelling below.

You may use a dictionary.

[1 mark]

3 (b) The word **ordinry** is spelled incorrectly.

Write the correct spelling below.

You may use a dictionary.

[1 mark]

This is the end of the external assessment.

SAMPLE

This page is intentionally left blank.